

RIVIAN R2 DELIVERY DAY CHECKLIST

Inspect first. Photograph issues. Create a Rivian service ticket for anything you find.

VIN

DELIVERY DATE

DELIVERY LOCATION

ODOMETER

BEFORE ACCEPTING DELIVERY

- ☐ Confirm the VIN matches your paperwork.
- ☐ Make sure you received your key cards and key fob, if included.
- ☐ Confirm the vehicle transfers into your Rivian app.
- ☐ Make sure phone-as-a-key is working.

EXTERIOR

- ☐ Check for dents, scratches, chips, or paint damage.
- ☐ Check panel alignment and panel gaps.
- ☐ Check that trim pieces are properly attached.
- ☐ Inspect the rear loading / tailgate area for damage.
- ☐ Look underneath for loose or hanging panels.
- ☐ Look underneath for signs of leaks.

WHEELS & TIRES

- ☐ Inspect all four wheels for scratches or curb damage.
- ☐ Make sure all lug nuts are present.
- ☐ Check tire condition.
- ☐ Check tire pressure.
- ☐ Make sure valve stem caps are installed.
- ☐ Visually check the brakes.

DOORS, SEALS & OPENINGS

- ☐ Open and close every door.
- ☐ Test every exterior door handle.
- ☐ Check weather stripping.
- ☐ Make sure seals are not loose or damaged.
- ☐ Open and close the rear hatch.
- ☐ Open and close rear trunk hatch window.
- ☐ Open and close the charge port door.
- ☐ Check charge port alignment.

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FRUNK

- ☐ Open the frunk (auto open; manually closed).
- ☐ Make sure the latch works properly.
- ☐ Listen for unusual noises.
- ☐ Make sure the frunk closes securely.
- ☐ Confirm included charger / accessories are present.
- ☐ Check the frunk plastics and trim.
- ☐ Locate the windshield washer fluid fill.

CAMERAS & EXTERIOR LIGHTS

- ☐ Inspect exterior camera lenses for cracks or damage.
- ☐ Confirm every camera displays correctly on the touchscreen inside, including the overhead camera.
- ☐ Check headlights.
- ☐ Check front and rear turn signals.
- ☐ Check hazard lights.
- ☐ Check taillights.
- ☐ Check brake lights with another person if possible.

INTERIOR

- ☐ Check seats for cuts, scratches, stains, or damage.
- ☐ Inspect stitching.
- ☐ Inspect dashboard and trim.
- ☐ Inspect wood trim.
- ☐ Check door panels.
- ☐ Make sure floor mats are installed correctly, if applicable.
- ☐ Check cupholder operation.
- ☐ Check interior panels for anything loose.
- ☐ Check panoramic glass for cracks or defects.
- ☐ Check interior lights, including ambient lights.

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SEATS, DOORS & SAFETY

- ☐ Test the powered front seats.
- ☐ Test rear seat folding.
- ☐ Check every seat belt.
- ☐ Locate the front door emergency manual releases.
- ☐ Test all window switches.
- ☐ Test the button that drops all windows.
- ☐ Raise all windows and verify proper operation.
- ☐ Test the Rivian flashlight in driver door - that it works and docks correctly.

REAR CARGO AREA

- ☐ Inspect the rear cargo area.
- ☐ Check for water or moisture underneath the cargo floor.
- ☐ Check storage compartments.
- ☐ Confirm the tire inflator is present.
- ☐ Confirm spare tire equipment if ordered.
- ☐ Test the 12V outlet.
- ☐ Test the 120V outlet.

SOFTWARE & CENTER DISPLAY

- ☐ Go through the Rivian vehicle tour.
- ☐ Verify the vehicle software is up to date.
- ☐ Check the driver display.
- ☐ Familiarize yourself with the center screen.
- ☐ Review your vehicle configuration.
- ☐ Verify wheels, interior, and configuration are correct.
- ☐ Check active upgrades.
- ☐ Go through Autonomy tutorial and verify Autonomy Plus if purchased.
- ☐ Check Autonomy driver settings and verify personalized settings.

MUSIC & CONNECTIVITY

- ☐ Set up your preferred music services.
- ☐ Test Bluetooth.
- ☐ Test audio playback.
- ☐ Verify Connect+ if subscribed.

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KEYS & DRIVERS

- ☐ Check your listed keys.
- ☐ Confirm your phone key.
- ☐ Confirm key cards.
- ☐ Confirm key fob if included.
- ☐ Add additional drivers if needed.

GEAR GUARD

- ☐ Set up Gear Guard.
- ☐ Install a compatible USB-C drive or SSD if using external storage.

RIVIAN APP

- ☐ Lock the R2 from the app.
- ☐ Unlock the R2 from the app.
- ☐ Open the rear hatch.
- ☐ Close the rear hatch.
- ☐ Open the frunk.
- ☐ Test the alarm.
- ☐ Test remote climate controls.
- ☐ Check vehicle location.
- ☐ Check estimated remaining miles.
- ☐ Check software status.
- ☐ Check drivers.
- ☐ Check maintenance information.
- ☐ Check tire / service information.
- ☐ Check Gear Guard Live View.

IF YOU FIND A PROBLEM

- ☐ Tell the team while you're there if possible.
- ☐ Try a soft reset if appropriate.
- ☐ Check the owner's manual in the Rivian app.
- ☐ Use Rivian's diagnostic / service tools.
- ☐ Add photos or video of the issue.
- ☐ Request a service appointment through the app.
- ☐ Describe the issue clearly.
- ☐ Select an available appointment.